## **Privacy Policy**

Effective Date: 10.1.2023

### 1. Introduction

Pandora's Hope, ("we," "us," or "our") is committed to protecting the privacy and security of your personal information. This Privacy Policy outlines how we collect, use, disclose, and protect the information gathered through our website and related services.

### 2. Information We Collect

We may collect personal information from you when you visit our website, make a donation, sign up for newsletters, or engage in other activities. The types of information we may collect include:

- Personal Information: Your name, email address, postal address, and phone number.
- **Payment Information:** If you make a donation, we may collect payment card information or other financial information to process your donation.
- Communications: Records of your communications with us, including emails, messages, or feedback.
- **Usage Information:** Information about your interactions with our website, such as your IP address, browser type, device information, and pages visited.

## 3. How We Use Your Information

We use the information we collect for the following purposes:

- To process donations and provide receipts.
- To communicate with you and respond to your inquiries.
- To send newsletters, updates, and other information related to our mission and activities.
- To improve our website and services.
- To comply with legal and regulatory requirements.

#### 4. Disclosure of Your Information

We may share your personal information with third parties in the following circumstances:

- With service providers who help us operate our website and services.
- With legal authorities, as required by law or to protect our rights, privacy, safety, or property.
- In the event of a merger, acquisition, or sale of all or part of our organization, your information may be transferred.

# 5. Security

We take reasonable measures to protect your personal information from unauthorized access and misuse. However, no method of transmission over the Internet is 100% secure, and we cannot guarantee the security of your data.

#### 6. Your Choices

You have the right to:

- Access and review your personal information.
- Update or correct your personal information.
- Opt out of receiving communications from us.
- Request that we delete your personal information.

# 7. Cookies and Tracking

We use cookies and similar tracking technologies to collect information about your use of our website. You can manage your cookie preferences through your browser settings.

## 8. Children's Privacy

Our website is not intended for children under the age of 13, and we do not knowingly collect personal information from children.

## 9. Changes to This Privacy Policy

We may update this Privacy Policy to reflect changes in our practices. We will notify you of any significant changes through our website.

#### 10. Contact Us

If you have questions or concerns about our Privacy Policy, please contact us at:

info@pandorashope.org